

VOLUNTARY SERVICE DONATIONS

- ★ All donations are required to go through Voluntary Service.
- ★ Voluntary Services will determine the appropriateness of the gift and whether a gift can be accepted or not.
- ★ Gifts or donations may be cash, services or gifts-in-kind, funds received from these donations directly benefit inpatients or members while receiving care or treatment from VA.

For more information contact Voluntary Service at: 515-699-5818



VA CENTRAL IOWA HEALTH CARE LOCATIONS

Des Moines VA Medical Center
3600 30th Street
Des Moines, IA 50310
Phone: 515-699-5999

Knoxville VA Clinic
1607 North Lincoln Street
Knoxville, IA 50138
Phone: 641-828-5019

Carroll VA Clinic
311 South Clark Street
Suite 275
Carroll, IA 51401
Phone: 712-794-6780

Marshalltown VA Clinic
101 Iowa Avenue West
Marshalltown, IA 50158
Phone: 641-754-6700

Fort Dodge VA Clinic
2419 2nd Avenue North
Fort Dodge, IA 50501
Phone: 515-576-2235

Mason City VA Clinic
520 South Pierce Avenue
Suite 150
Mason City, IA 50401
Phone: 641-494-5000



U.S. Department of Veterans Affairs
Midwest Health Care Network
Central Iowa Health Care System



VOLUNTEER TODAY!



VA CENTRAL IOWA HEALTH CARE SYSTEM



Serving those **who SERVED**

www.centraliowa.va.gov

OUR MISSION

The VA Central Iowa Health Care System is a dynamic and progressive organization dedicated to providing quality, compassionate and accessible care and service to Central Iowa's Veterans. The Des Moines Facility along with our five community based outpatient clinics, all work together to form this comprehensive health care delivery system. Our mission is to fulfill President Lincoln's promise to *Honor America's Veterans by providing exceptional health care that improves their health and well-being.*

VOLUNTEER REQUIREMENTS

Take the challenge and find out more about becoming a VA volunteer.

- ★ Must be 18 years of age or older for Adult Volunteers, and 14 to 17 years of age for Youth Volunteers
- ★ Complete a Volunteer Application, including fingerprinting and a background check
- ★ Complete a health screening
- ★ Commit to 50 hours of service and 6 months

HOW DO I GET STARTED?

We are excited to see you become a part of our volunteer family!

To get started,

simply stop by or contact our Voluntary Service Office to start the application process.

Voluntary Service, Building 4 – 3rd Floor
3600 30th Street | Des Moines, IA 50310

Phone: 515-699-5818
Fax: 641-699-5875
Email: VHACIHVoluntary@va.gov

VOLUNTEER OPPORTUNITIES

- ★ **COFFEE/COOKIE CART** Serves coffee to patients waiting for scheduled clinic appointments.
- ★ **ESCORT SERVICE** Assists with the internal transportation of patients to various testing and therapy areas.
- ★ **GREETER PROGRAM** Welcomes patients and visitors and provides directional assistance.
- ★ **HOSPICE ASSISTANT** Provides friendly support, companionship and a listening ear for hospice patients.
- ★ **PATIENT DRIVER** Drives patients to and from their scheduled clinic appointments.
- ★ **OFFICE ASSISTANT** Answers phones, processes mailings, builds information packets and disseminates information.
- ★ **PATIENT VISITOR** Visits patients and distributes gifts during special occasions and holidays.
- ★ **BOOK/MAGAZINE CART** Distribute books and magazines to resident patients and patients waiting for appointments.
- ★ **INFORMATION DESK** Greet patients and visitors, provide directions, disseminates information



WHY SHOULD I SERVED AS A VA VOLUNTEER?

- ★ Serve those who served – our Nation's Veterans
- ★ Explore career fields in a health care environment
- ★ Obtain new job skills and hands-on experience
- ★ Earn community service hours towards school requirements
- ★ Make a difference by giving back to others



OUR STAFF

Timothy Shawn Hippen,
Chief Voluntary Service

John Justice,
Voluntary Service Specialist

Travis Huckaby,
Voluntary Service Specialist

Shirley Woollums,
Voluntary Service Assistant

“ We want your volunteer experience to be rewarding and meaningful. Our goal is to assist you in finding an assignment that most closely fits your special talents, while benefiting the needs of our Veteran patients.

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