



**DEPARTMENT OF VETERANS AFFAIRS
CENTRAL IOWA HEALTH CARE SYSTEM**

3600 30th Street
Des Moines, IA 50310

VA Clinic-Mason City
520 S. Pierce, Suite 150
Mason City, IA 50401

VA Clinic-Ft. Dodge
2419 Second Ave N
Ft. Dodge, IA 50501

VA Clinic-Knoxville
1515 West Pleasant St
Knoxville, IA 50138

VA Clinic-Marshalltown
101 Iowa Ave W
Marshalltown, IA 50158

VA Clinic-Carroll
311 S Clark St, Suite 275
Carroll, IA 51401

11 June 2016

We are contacting you concerning a change in the Post 9/11 TCM Team (formerly known as OEF/OIF OND). We regret to inform you that your Post 9/11 TCM Care Manager, Elisha O'Bannon, is no longer with us. You have been reassigned to an established care manager in the Post 9/11 TCM Team, who will be contacting you at the appropriate time. Your case management services will not be interrupted as a result of this change. Should you need any assistance in the interim, please contact Lucinda Jacobs, Transition Patient Advocate, at 515-699-5662. As always you are welcome to be seen as a walk-in from 8:00-4:30 M-F.

Lucinda Jacobs
Transition Patient Advocate
515-699-5662

Sara Gustason
Post 9/11 TCM Scheduler
515-699-5531